



# Login changes: Frequently asked questions (FAQ)

Last updated: May 16, 2022

We recommend you delete any current bookmarks you may have and create new bookmarks after you have used the links below to open the respective pages.

**1. What is changing?**

The login experience is being updated for the following locations:

- **GPO Membership Login:** [Specialtysolutions.cardinalhealth.com](https://specialtysolutions.cardinalhealth.com)
- **Report Center:** [Reporting.cardinalhealth.com](https://reporting.cardinalhealth.com)

**2. Why is this change occurring?**

We are updating our login process to adhere to more stringent security protocols and to allow for self-service password reset.

**3. When will the change take place?**

You can expect to see the change occur in June 2022.

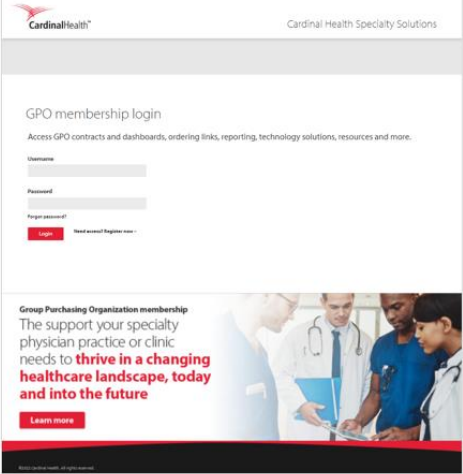
**4. Will there be any functionality changes to the site?**

No.

**5. Will I still be able to use my existing username and password?**

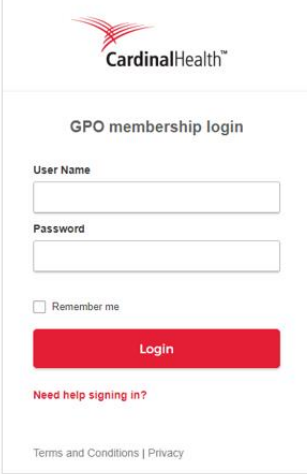
Yes, although you may be prompted to reset your password.

## 6. What will the change look like?

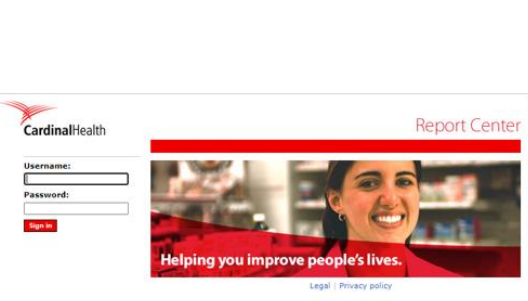


**Current login**

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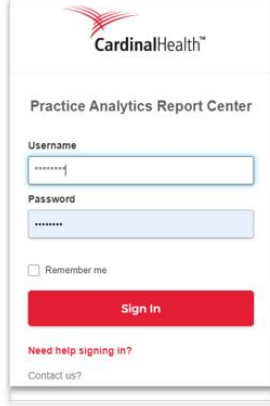


**New login**



**Current login**

→



**New login**

## 7. Who do I contact if I have any questions?

For questions or feedback, please contact [specialtysupport@cardinalhealth.com](mailto:specialtysupport@cardinalhealth.com) or 877.453.3972.